



# JAMAR Technologies, Inc.

E-Mail: sales@jamartech.com  
Web Site: www.jamartech.com

TRAFFIC CLASSIFYING/COUNTING EQUIPMENT AND SUPPLIES  
DISTANCE MEASURING EQUIPMENT AND SUPPLIES

1500 Industry Road, Suite C  
Hatfield, PA 19440

## Equipment Repair Request

### CONTACT INFO

\*Organization: \_\_\_\_\_ \*Contact Name: \_\_\_\_\_  
\*Return Street Address: \_\_\_\_\_  
\*City: \_\_\_\_\_ \*State: \_\_\_\_\_ \*Zip: \_\_\_\_\_ \*Date: \_\_\_\_\_  
\*Contact Phone Number: \_\_\_\_\_ Contact Fax Number: \_\_\_\_\_  
Contact E-Mail Address: \_\_\_\_\_

### EQUIPMENT INFO

Please provide as much information as possible below. Note that firmware updates, routine maintenance & performance checks are automatically done with all repairs.

\*Product/Model: \_\_\_\_\_ \*Serial Number: \_\_\_\_\_  
Approx. date equipment was purchased: \_\_\_\_\_  
\*Description of problem/work to be done: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Check all that apply**  
 Won't Download Data  
 Please Save and Email Data in Memory  
 Water Damage  
 Damaged by Vehicle  
 Damaged by Vandalism  
 Warranty Repair  
 Expedited Processing \*

### TERMS OF SERVICE

- A \$75 service fee will be charged for all non-warranty equipment received for service, whether additional repair work is done or not.
- All traffic counter/classifiers should be sent in with the battery. Many times the battery is part of the issue. Counters sent in without a battery are \$95 service/estimate fee. (The above mentioned \$75 + \$20)
- \* There will be a \$95 charge for expedited *data download only*, credit card required, (1-2 day service from receipt of equipment) does not include cost of servicing equipment or parts.

#### Credit Card Authorization - *mandatory for expedited processing*

Card Type: AmEx Visa MC Card Number \_\_\_\_\_ Exp. Date \_\_\_\_\_

Name on Card (Print) \_\_\_\_\_ Sign Name \_\_\_\_\_

### SHIPPING INFO

Package all equipment securely before shipping. Do not leave any loose parts in case. Include this completed form with any equipment shipped for repair.

Ship repairs to →

**JAMAR Technologies, Inc.**  
**1500 Industry Road, Suite C**  
**Hatfield, PA 19440**  
**Attn: Repair Dept.**